

INVENTORY OF SUPPORT

LOCAL / REGIONAL GOVERNMENT & COMMUNITY SUPPORT

Tools, checklists, and advice for local leadership in resilience and recovery

Federal Agency COVID-19 Support and Resources:

Federal Emergency Management Agency (FEMA) Comprehensive Preparedness Guide

https://www.fema.gov/sites/default/files/documents/fema_cpg-101-v3-developing-maintaining-eops.pdf

Audience: Local emergency managers, governments, and planners, Regional support agencies

The guide describes the steps to produce an emergency operation plan, possible plan structures and components of a base plan and its annexes. This guide shows how emergency operations plans connect to planning efforts as identified by FEMA and emphasizes the importance of including the private and nonprofit sectors in planning activities.

The guide provides methods for planners to:

- ✓ Conduct community-based planning to engage the whole community through a planning process that represents the actual population in the community and involves community leaders and the private sector;
- ✓ Develop plans by identifying and analyzing risk;
- ✓ Identify operational assumptions and resource demands;
- ✓ Prioritize plans and planning efforts to support the transition from development to execution for any threat or hazard; and
- ✓ Integrate and coordinate efforts across all levels of government, the private sector and nonprofit organizations.

FEMA's Planning Guide resources and more may be viewed at:

<https://www.fema.gov/emergency-managers/individuals-communities>

FEMA Pre-disaster recovery planning guide for local governments

<https://www.fema.gov/sites/default/files/2020-07/pre-disaster-recovery-planning-guide-local-governments.pdf>

Audience: Emergency managers, local governments and planners, Regional support agencies

This guide is designed to help local governments work with community stakeholders to develop a recovery plan that includes recovery roles and capabilities, organizational frameworks, and specific policies and plans. Using a step-by-step discussion of the planning process, this guide introduces principles underlying preparedness and recovery planning, describes topics to be considered as part of the planning process, and identifies specific organization-building and planning activities.

The appendix references in detail the following, among other topics:

- ✓ State, Tribal, and Federal Support
- ✓ Factors for a Successful Recovery
- ✓ Pre-Disaster Recovery Plan Components
- ✓ Recovery Capability Documentation Template
- ✓ Local Pre-Disaster Recovery Planning Key Activities Checklist
- ✓ Key Terms and Definitions

FEMA Resilience and Analysis Planning Tool (data layers and sources)

https://www.fema.gov/sites/default/files/documents/fema_rapt_data-layers-and-sources_pdf_04-2021.pdf

<https://www.fema.gov/emergency-managers/practitioners/resilience-analysis-and-planning-tool>

Audience: Emergency managers, state and local governments and planners, Regional support agencies, university and related research institutions

This tool is designed to link data points associated with disaster types, and present filtered findings on a built-in mapping system. Data are categorized into four groups:

- ✓ Population-Focused;
- ✓ Community-Focused;
- ✓ Infrastructure Data; and
- ✓ Hazard (type) Data.

Homeland Security – Engaging faith-based and community-based organizations

<https://www.fema.gov/sites/default/files/2020-07/engaging-faith-based-and-community-organizations.pdf>

Audience: Emergency managers, Faith-based and civic organizations

This guide provides a foundation for emergency managers to engage with faith-based and community organizations that can be partners in building a culture of preparedness and enhancing security and resiliency. Faith-based and community organizations offer a wide variety of human and material resources that can prove invaluable during and after an incident. Collaborating with these vital community members ensures the whole community can contribute to the disaster resilience effort.

This model establishes a seven-step process for effectively engaging faith-based and community organizations, including:

- ✓ Engagement
- ✓ Assessment
- ✓ Self-Guided and Group Training
- ✓ Technical Assistance
- ✓ Participation in Scenarios/Exercises
- ✓ Affiliation, and
- ✓ Integration.

Other Federal Agency COVID-19 Resources

USAGOV Federal Government Response

<https://www.usa.gov/coronavirus>

Official Guide to U.S. Government COVID-19 Resources

Administration for Community Living (Health and Human Services)

<https://acl.gov/COVID-19>

Community Health and Health Centers
Equity and Inclusion
Resources for COVID-Related Disabilities
Caregiving

Bureau of Indian Affairs

<https://www.bia.gov/coronavirus>

Interagency Resources
Documents
Social Services

Census Bureau | COVID-19 Data Hub (version 2.0)

<https://www.census.gov/topics/preparedness/events/pandemics/covid-19.html>

<https://covid19.census.gov/>

Census COVID Dashboard
Business Pulse Surveys
Household Pulse Surveys

Farm Credit Administration

<https://www.fca.gov/about/coronavirus-covid-19>

Bank and Association Oversight
Farmer Mac Oversight
Consumer Financial Protection Bureau Guidance

Federal Communications Commission (FCC)

<https://www.fcc.gov/coronavirus>

FCC COVID Programming:

- Telehealth
- Consumer Support
- Schools
- Workforce Safety

Federal Reserve Board

<https://www.federalreserve.gov/covid-19.htm>

Health Resources and Services Administration

<https://www.hrsa.gov/rural-health/topics/coronavirus>

Federal Office of Rural Health Policy COVID-19 Funding Uses
Rural Health Clinics
Tele-Health

U.S. Department of Transportation

<https://www.transportation.gov/coronavirus>

Federal Highway Administration (FHWA) Virtual Public Involvement Resources

https://www.fhwa.dot.gov/planning/public_involvement/vpi/

Bureau of Transportation Statistics

<https://www.bts.gov/daily-travel>

Federal Transit Administration

<https://www.transit.dot.gov/frequently-asked-questions-fta-grantees-regarding-coronavirus-disease-2019-covid-19>

CARES Act and ARP Updates for Grantees

U.S. Department of Agriculture – Rural Development (resource page)

<https://www.rd.usda.gov/coronavirus>

COVID-19 Federal Rural Response Guide
Rural Housing
Rural Utilities
Rural Business

U.S. Department of Agriculture – COVID-19 Telehealth Service Changes

https://www.rd.usda.gov/sites/default/files/RD_RuralTelehealthFactSheet_20200501.pdf

**U.S. Department of Health and Human Services – Health Information Privacy –
Emergency Situations: Preparedness, Planning, and Response Guidance**

<https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/index.html>

U.S. Department of Housing and Urban Development

<https://www.hud.gov/coronavirus>

U.S. Economic Development Administration

<https://www.eda.gov/coronavirus/>

CARES Act Frequently Asked Questions

<https://www.eda.gov/coronavirus/faq/index.htm>

EDA University Center COVID-19 Resources

<https://www.eda.gov/coronavirus/uc/resources.htm>

State Agency and Other Support Resources:

Arkansas Division of Emergency Management (ADEM)

FY 2022 – FY 2023 STRATEGIC PLAN

<https://www.dps.arkansas.gov/wp-content/uploads/2021/07/ADEM-Strategic-Plan-FY22-23.pdf>

The ADEM strategic plan presents 24 measurable objectives across the following 4 goals and serves as a critical partner for local and regional entities to align actions with:

Develop and enhance the State’s capabilities at the Local and State level to respond to all-hazards through coordinated activities of equipping, planning, training and exercise.

Ensure the sustainment and enhancement of Arkansas’ mitigation, prevention, protection, response and recovery capabilities. Aligns with one of the six goals Governor Hutchinson set for the State of Arkansas: Efficient and Responsive.

Ensure the coordination of activities between local, State, citizen and private entities so that potential targets deemed crucial for public health and safety, governance, economic and national security and public confidence are protected. Aligns with one of the six goals Governor Hutchinson set for the State of Arkansas: Safe.

Enhance statewide emergency communications interoperability. Aligns with the Governor’s goals of Efficiency and Safe.

Arkansas World Trade Center (WTC) - Covid-19

<http://arwtc.org/>

The Arkansas WTC has maintained a comprehensive directory of support, services, supplies, and other critical data addressing COVID-19 in Arkansas from multiple entities, impacting businesses and communities alike. This link: <http://arwtc.org/covid-19/> presents the menu of service and support.

Included within the menu is a current supplier list of PPE across Arkansas, which can be viewed here: <http://arwtc.org/covid-19-arkansas-medical-supplies/>

National Non-Profit / Private Organization Resources:

IEDC Leadership in Times of Crisis Toolkit

<https://restoreyoureconomy.org/clientuploads/2015/03/IEDC-Leadership-in-Times-of-Crisis-Toolkit.pdf>

Audience: Local economic development organizations, governments and planners, Regional support agencies

This report is geared toward the lens of economic development practitioners and provides an overview of the potential economic impacts of a disaster and reviews how economic development practitioners can prepare for recovery. It discusses critical disaster preparedness efforts, both large and small, to better position a community to respond and shorten their recovery time. Specifically, this publication addresses:

- ✓ The role of an economic development organization before, during, and after a disaster
- ✓ Disaster preparation
- ✓ Small business assistance
- ✓ Business retention and expansion before and after a disaster
- ✓ Assessing the economic impact of a major disaster
- ✓ Crisis communications
- ✓ The Federal government system
- ✓ Strategic planning for disaster recovery
- ✓ Infrastructure and building back better
- ✓ Neighborhood revitalization
- ✓ Economic diversification after a disaster

The appendix references multiple resources supporting business development, communications, disaster surveying, and selected checklists. Note that this publication

is currently in the process of being updated with the new version to be released in Summer 2022.

National Association of Development Organizations (NADO)

<https://www.nado.org/>

Audience: Local and Regional Government Support Entities

The National Association of Development Organizations (NADO) provides advocacy, education, research, and training for the nation's regional development organizations. In this capacity, NADO serves as a critical resource for not only regional development organizations, but community leaders and economic development organizations. From NADO, the following links share best practice reports, research, initiatives, and other products from across the country.

Best practices:

<https://www.cedscentral.com/best-practices.html>

Resilience:

<https://www.cedscentral.com/resilience.html>

Insurance Institute for Business and Home Safety Toolkit

<https://disastersafety.org/business-protection/ofb-ez/>

Audience: Local businesses

This is contained within the IEDC toolkit (above), but also presented here, and is designed to provide a roadmap for businesses to assess their risks, capacities and rate of preparedness and ability to weather a disruption. References are listed at the end of the assessment to assist both businesses and communities and include:

- ✓ American Red Cross
- ✓ Business Civic Leadership Center
- ✓ Disasterassistance.gov
- ✓ Federal and Local Emergency Management Agencies
- ✓ Internal Revenue Service – Disaster Assistance & Emergency Relief
- ✓ Small Business Administration / Small Business Development Centers

Local Leaders' Toolkit, Strong Towns

<https://www.strongtowns.org/journal/2020/5/19/the-local-leaders-toolkit-md2020#:~:text=The%20Local%20Leader's%20Toolkit%20is,free%20copy%20of%20the%20Toolkit!&text=Strong%20Towns%20is%20working%20to,powerful%20ideas%2C%20and%20it's%20working>

Audience: Community leadership

As highlighted in a Delta Center for Economic Development resilience and recovery webinar, this publication is designed to outline necessary shifts community leaders need to embrace to navigate the difficult challenges many are facing currently through the pandemic. This toolkit breaks down to-dos for community leadership through the different phases of a disaster such as what we all have just experienced.

Lutheran Disaster Response Congregational Disaster Planning Guide

[https://download.elca.org/ELCA%20Resource%20Repository/Congregational Disaster Preparedness Guide Lutheran Disaster Response.pdf](https://download.elca.org/ELCA%20Resource%20Repository/Congregational_Disaster_Preparedness_Guide_Lutheran_Disaster_Response.pdf)

Audience: Faith-based and civic organizations

This real-world guide is designed to help congregations take basic steps toward resiliency and intentionality in response to disasters so that they will be better able to serve their communities when disasters strike. Though this is geared toward faith-based congregations, its information and programming serves as a comprehensive guide for any community organization.

Much focus is given to community preparedness, including assessments of vulnerability and disaster risk, communications planning, and recognizing local partners, among others. Additionally, this guide provides a section on community response after a disaster and includes applicable checklists and for both preparedness and response.

COVID-19 FAMILY SUPPORT

Federal Agency COVID-19 Support and Resources:

Family Health and Support:

Health Resources and Services Administration

<https://www.hrsa.gov/rural-health/topics/coronavirus>

Federal Office of Rural Health Policy COVID-19 Funding Uses
Rural Health Clinics
Tele-Health

Administration for Community Living (Health and Human Services)

<https://acl.gov/COVID-19>

Community Health and Health Centers
Equity and Inclusion
Resources for COVID-Related Disabilities
Caregiving

U.S. Department of Health and Human Services – Health Information Privacy – Emergency Situations: Preparedness, Planning, and Response Guidance

<https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/index.html>

COVID-19 Housing Support:

U.S. Department of Housing and Urban Development

<https://www.hud.gov/coronavirus>

State Agency COVID-19 Support and Resources:

Family Healthcare:

Arkansas Department of Health

<https://www.healthy.arkansas.gov/programs-services/topics/covid-19-health-guidances>

Personal Protective Equipment (PPE):

State of Arkansas COVID-Ready Site: Current suppliers of PPE/resources across Arkansas:

<https://arkansasready.com/ppe/>

State of Arkansas: Qualified PPE Vendors

<https://arkansasready.com/results/ppe-vendors/>

COVID-19 Housing Support:

Arkansas Development Finance Authority

<https://adfa.arkansas.gov/>

- Home Ownership Assistance
- Rental Housing Programs

State Non-Profit / Private COVID-19 Support and Resources, by topic:

Food Security and Distribution

Arkansas Food Bank

<https://arkansasfoodbank.org/>

With food distribution sites across most of Arkansas, the Arkansas Food Bank partners with volunteers and organizations to provide food to needy Arkansans.

Food Bank Locator

<https://arkansasfoodbank.org/who-we-serve/service-map/>

Harvest Regional Food Bank (Texarkana)

<https://harvestregionalfoodbank.org/food-assistance>

Northwest Arkansas Food Bank

<https://www.nwafnfoodbank.org>

River Valley Regional Food Bank (Ft. Smith)

<https://www.rvfoodbank.org>

Food Bank of Northeast Arkansas

<https://www.foodbankofnea.org>

Arkansas Hunger Relief Alliance

<https://arhungeralliance.org/programs/snap/>

The Arkansas Hunger Relief Alliance works with local and national non-profit organizations as well as state and federal agencies in implementing programs designed to increase access to food and teach low income Arkansans the skills they need to make healthy food choices.

Programs include:

- No Kid Hungry
- SNAP
- Food Sourcing
- Gleaning and Gardening
- Senior Hunger

Non-Profit Listings for Local / Regional Connectivity and Communication:

Arkansas Community Foundation:

Directory of nearly 12,000 non-profit organizations, by geography

<https://www.arcf.org/guidestar/>

Staffed Regional Affiliate Offices across Arkansas (29 offices):

<https://www.arcf.org/affiliates/>

Personal Protective Equipment (PPE):

Arkansas World Trade Center: Current suppliers of PPE across Arkansas:

<http://arwtc.org/covid-19-arkansas-medical-supplies/>

COVID-19 Housing Support:

Arkansas Community Action Agencies

<https://www.aaaa.org/covid-19-resources-and-response/other-emergency-rental-assistance-programs-and-resources/>

Local/Regional Community Action Agencies (Coverage Locator)

<https://www.aaaa.org/local-community-action-agencies/>

- Rental Assistance
- Eviction Assistance
- National Resources

Family Health and Wellness:

Arkansas Rural Health Partnership

<https://www.arruralhealth.org/>

Rural Health Resources

<https://www.arruralhealth.org/resources>

Rural Health Association of Arkansas

<https://rhaarkansas.org/>

- Behavioral and Mental Health
 - Grant Resources
 - State General Health Service Resources
 - National General Health Resources
- <https://rhaarkansas.org/resources/#covid19>

National Association of Rural Health Services

- Rural Health Information Hub: Arkansas Resources
- <https://www.ruralhealthinfo.org/resources/states/arkansas>

COVID-19 SMALL BUSINESS SUPPORT

Federal Agency COVID-19 Support and Resources:

FEMA Federal Contract Procurement

<https://www.fema.gov/business-industry/doing-business/small-business>

Centers for Disease Control (CDC)

COVID-19 Community and Business Guidance

<https://public4.pagefreezer.com/browse/CDC%20Covid%20Pages/11-05-2022T12:30/https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>

U.S. Small Business Administration (SBA):

U.S. Small Business Administration Site

<https://www.sba.gov/>

Small Business Development Centers

Small Business Support

Arkansas Small Business and Technology Development Centers

<http://asbtdc.org/disaster-preparedness-resources/>

Resources for small businesses

Business Toolkits

Health and Safety

Financial Resources

SBA Paycheck Protection Program

<https://www.sba.gov/funding-programs/loans/covid-19-relief-options/paycheck-protection-program>

USDA COVID-19 Federal Rural Resource Guide

https://www.rd.usda.gov/sites/default/files/USDA_COVID-19_Fed_Rural_Resource_Guide.pdf

Technical Assistance

Financial Assistance

Business Resources

State Agency COVID-19 Support and Resources:

Arkansas Department of Health

<https://www.healthy.arkansas.gov/programs-services/topics/covid-19-health-guidances>

Arkansas Economic Development Commission

<https://www.arkansasedc.com/covid19>

State of Arkansas COVID-19 Support Site

<https://govstatus.egov.com/ar-covid-19>

State of Arkansas – PPE Resources

<https://arkansasready.com/ppe/>

State of Arkansas qualified PPE Vendors

<https://arkansasready.com/results/ppe-vendors/>

Arkansas Department of Human Resources – COVID Support for Employees

<https://humanservices.arkansas.gov/covid-19-coronavirus-information-for-dhs-employees/>

Arkansas Department of Agriculture – COVID Resource Site

<https://www.agriculture.arkansas.gov/coronavirus-disease-2019-covid-19-resource-information/>

Arkansas Division of Elementary and Secondary Education

<https://dese.ade.arkansas.gov/Offices/communications/covid-19-information>

Arkansas Business Associations

Arkansas State Chamber of Commerce COVID-19 Resources

<https://www.arkansasstatechamber.com/covid-19-coronavirus-and-arkansas/>

Arkansas Economic Recovery Strategy – Heartland Forward

<https://heartlandforward.org/case-study/arkansas-economic-recovery-strategy/>

Arkansas World Trade Center Contract Procurement

<http://arwtc.org/covid-19/>

Business Recovery Resources

Contract Procurement